



**CEO/RWDB MEETING
THURSDAY, MARCH 26, 2020
10 AM – 11:30 AM**

ZOOM MEETING/CONFERENCE CALL

AGENDA

1. CALL TO ORDER
2. INTRODUCTION OF MEMBERS AND GUESTS
3. MOTION TO APPROVE AGENDA
4. MOTION TO APPROVE CONSENT AGENDA (SEE ATTACHMENT A)
 - FEBRUARY 6, 2020 CEO/RWDB MEETING MINUTES
5. CORRESPONDENCE
6. MEMBER ANNOUNCEMENTS
7. COVID IMPACT TO WORKFORCE PROGRAMS & SERVICES
8. STRATEGIC PLAN & REGIONAL WORKFORCE GOALS PROGRESS UPDATE – CARLA ANDORF (SEE ATTACHMENT B)
9. GRANTS REPORT – KIM BECICKA (SEE ATTACHMENT C)
10. IowaWORKS FINANCIALS & ENROLLMENT GOALS – CARLA ANDORF (SEE ATTACHMENT D)
11. REGION 10 IowaWORKS REPORT – SCOTT MATHER (SEE ATTACHMENT E)
12. ADULT EDUCATION/LITERACY REPORT – CYD HANSON (SEE ATTACHMENT F)
13. VOCATIONAL-REHABILITATION REPORT – HOLLY MATEER (SEE ATTACHMENT G)
14. IOWA DEPARTMENT FOR THE BLIND REPORT – JAMIE PHIPPS
15. WIOA COMPLIANCE & REALIGNMENT MERGER UPDATE
16. MOTION TO ADJOURN

NEXT MEETING DATE IS: CEO/RWDB, MAY 28, 2020, 10AM-NOON, IowaWORKS

Region 10 Website: <https://www.iowawdb.gov/region-10-meetings>

CHIEF ELECTED OFFICIALS/REGIONAL WORKFORCE DEVELOPMENT BOARD
MEETING MINUTES

THURSDAY, FEBRUARY 6, 2020
IowaWORKS OFFICE
CEDAR RAPIDS, IOWA

CEO Board Members Present: Bruce Adams, Gary Bierschenk, Pat Heiden, Bob Yoder

RWDB Board Members Present: Jasmine Almoayyed (teleconference), Ashley Ferguson (teleconference), Wayne Frauenholtz, Cyd Hanson, Joe Linn, Kristy Lyman, Holly Mateer, Scott Mather, Julie Perez, Stefanie Rupert, Mark Schneider (teleconference), Steve Shriver (teleconference)

RWDB Board Members Absent: Kim Becicka, Debbie Craig, Rhonda Griffin, Chris Hummer, Patrick Loeffler, Patty Manuel, Michelle Mexcur, Steve Olson, Kory Schreiner, Susie Weinacht

RWDB Ex-Officio Members: Carmen Heck, Keith Stamp

STAFF: Carla Andorf, Terry Rhinehart, Carlos Vega

The meeting was called to order by CEO Chair Bob Yoder at 9:38 am. The CEO and RWDB boards both met quorum.

Bob Yoder asked everyone present to introduce themselves.

Bob Yoder asked for a motion to approve the agenda. M/S/C, Gary Bierschenk, Bruce Adams, agenda approved.

Bob Yoder asked for a motion to approve the consent agenda. M/S/C, Wayne Frauenholtz, Kristy Lyman, motion approved.

Bob Yoder asked if there was any correspondence to share. The following documents were received:

- Department of Labor Letter to Director Beth Townsend
- Michelle McNertney Email: WIOA Requirements Checklist
- Annual Profile of Unemployed 2019
- Michelle McNertney Email: Local Area Redesignation

Bob Yoder asked if there were any member announcements. Kristy Lyman discussed how her company is seeing recruits receiving counter offers from their current employers. Julie Perez shared that having a career path developed seems to be very important to prospective employees. Scott Mather proposed inviting Tim Carty with ICR Iowa to a future meeting to discuss their Talent Hub initiative. He also shared that they will have a Youth Job Fair on February 26 from 10am-noon at Linn County Regional Center. Keith Stamp shared information

on an event that will be held on April 6 regarding alternative career options. Carmen Heck announced that Goodwill received a Future Ready Iowa Employer Innovation Fund grant award.

Carla Andorf reviewed the PY17 Additional Distribution of Funds document. These funds are distributed from the state of money that has not been spent from previous years. This year, our allocation is \$49,892 which is much higher than in past years.

Carla Andorf gave an update on the Strategic Plan and Regional Workforce Goals progress.

Carla Andorf reviewed the Grants Report. The financials and enrollments were reviewed for the GAP and KPACE programs.

Carla Andorf reviewed the WIOA enrollment and financial reports. These reports show our performance measures for enrollment and financial goals. We are doing outreach to share information on services that we can offer to adults.

Scott Mather reviewed the Region 10 Iowa Workforce Development report for November and December. This report reviewed registrations, job listings and unemployment insurance. Also highlighted were the recruiting events assisted by the Business Services team along with the Rapid Response activities.

Cyd Hanson reviewed the Adult Education/Literacy report. Information on the ESL and ABE programs were shared.

Holly Mateer reviewed the Vocational-Rehabilitation report. They continue to have successful closures and are increasing their outreach to high school clients. Holly also discussed the AR/VR devices that they are rolling out in the next 3-6 months for three-dimensional learning for their clients.

The Department for the Blind report was shared.

A discussion was held regarding realignment and compliance. It is required that we become compliant with WIOA. We can choose to realign with another region but at this time that is optional. Our CEO Board will meet with the CEO Board members from Region 6 to see if this is something we might be interested in doing. The Board can hire staff to help guide or lead this process. The RWDB board discussed the merger and that they would approve that merger. Bob Yoder asked for a motion that the RWDB supports the CEO voting to accept the merger with Region 6. M/S/C, Stefanie Rupert, Julie Perez, motion approved.

WIOA will not fund any region that is not in compliance. To become compliant, we must have a fiscal agent in place and the Youth RFP process done by July 1. While there might be an extension in deadlines when regions decide to combine voluntarily, it will still be tough to meet deadlines. Carla Andorf shared that Patty Manuel thought we should set-up a subcommittee to help with this process and provide support to the CEO members. Stefanie Rupert made a motion to create a subcommittee formed from RWDB members to support the CEO board. After discussion, Stefanie withdrew the motion until we have more information.

Bob Yoder asked for a motion to adjourn the meeting. M/S/C, Julie Perez, Pat Heiden, motion approved.

The meeting adjourned at 11:10 am.

Upcoming Meeting:

RWDB; March 26, 2020; 10-11:30 am; IowaWORKS

Region: 10**Participating Partners: Title 1 (Kirkwood/IowaWORKS), Title 2 (Kirkwood), Title 2 (Iowa Workforce Development/IowaWORKS), Title 4 (Iowa Vocational Rehabilitation Services and Iowa Dept for the Blind)**

The Wintac Grant was received by the state of Iowa to support WIOA core partners evaluate current levels of coordination of services, and create goals around growing and expanding coordination in a meaningful way to have lasting impacts on our work with job seekers and businesses. The goal of the Wintac is to:

- 1) Assess our collaboration and coordination level in four areas:
 - a. Outreach and Intake
 - b. Business Engagement
 - c. Career Pathways
 - d. Career Services
- 2) Identify what level of coordination we would like to be at in one year.
- 3) Develop an action plan of activities to move towards greater coordination that is also directly linked to increasing our ability to serve job seekers and businesses.

Leadership from the core WIOA programs of Title 1 (Kirkwood/IowaWORKS), Title 2 (Kirkwood), Title 3 (Iowa Workforce Development/IowaWORKS), Title 4 (Iowa Vocational Rehabilitation Services and Iowa Dept for the Blind) worked together on the assessment of coordination and developing the following plan. This was completed as follows:

- a) Each leader self-assessing coordination levels on the assessment tool. (December 2018)
- b) Leadership meeting to share self-assessment results, discuss differences, and come to a consensus on current coordination level, as well as why and areas for growth. (December 2018)
- c) Next, the team developed a plan on how to increase coordination, prioritizing ideas into those that will have both the greatest impact on our services and are likely to be completed in approximately 1 year. (January 2019)

The current strategic plan ends June 30, 2019. We are proposing to utilize the Wintac grant plan outlined below as the FY 2020 RWDB strategic plan. We invite in any RWDB team members who would like to be part of our future strategic plan work sessions to provide guidance or input either in an ongoing capacity or on an ad hoc basis. This new plan, if approved by the RWDB, would start July 1, 2019 and run through June 30, 2020.

Region 10 RWDB Strategic Plan FY 2020

Activities and Tactics How will we do it?	Key Players Who should be involved?	Expected Outcomes What is the result?	Timeline When will we do it?	Progress Notes and Outcomes
<p>Outreach and Intake: Develop a referral committee composed of team members from each title to focus on how to best serve individuals and remove barriers to connecting individuals with core WIOA services.</p>	<p>Outreach Committee- Composed of staff from 4 titles (not management).</p> <p>Leadership Team-provides guidance to the outreach committee and supports implementation of their work.</p>	<p>*Committee established *More comprehensive informational flyer articulating WIOA partner services *GeoSolutions referral process finalized and WIOA staff trained *Committee establishes goal for outreach activities completed (including targeted youth engagement) with 2 or more WIOA partners representing the entire WIOA system. *re-evaluate marketing materials being used by core WIOA partners</p>	<p>July 1, 2019-June 20, 2020</p>	<p>March 25, 2019-each title will identify 1-2 committee members by June 1, 2019. The WIOA Leadership team will meet with this committee in June to convey the goals of the committee.</p> <p>October 2019-Teams identified, Monica and Carlos leading this group. Will meet in November to kick off activities. Focusing on the 4th and 5th action plan items listed.</p> <p>November 2019-Team met and began developing questions and layout for a survey. Shared with leadership for input.</p> <p>Will present updates to full WIOA team February with status and to see input.</p> <p>Updates will be provided verbally at March 2020 Meeting.</p>
<p>Business Engagement: Identify a Title 1 and Title 2 team member to attend Business Service team meetings monthly to coordinate services for training completers, DW clients, and Title 2 IET/IELCE services.</p>	<p>Stephanie Hasakis-Title 2 Mike Rose-Title 1 Amy Eldred Hernandez-Title 1 Youth Team Bret Koenig-Title 4 BSR Team</p>	<p>*Identify technology supports to encourage participation. *Determine appropriate participation level and meeting attendance. *More integrated approach to meeting business needs.</p>	<p>July 1, 2019 to June 30, 2020</p>	<p>March 25, 2019-By June 1, identify appropriate youth team member. The WIOA Leadership team will meet with this committee in June to convey the goals of the committee.</p> <p>October 2019-Team members identified. Will combine this goal and the 3rd goal of career pathways together. Carla and Scott will lead this team. First meeting December 5th.</p>

Region 10 RWDB Strategic Plan FY 2020

		<p>*More opportunities for businesses and job seekers.</p> <p>*Better understanding of business services offered by all core WIOA Titles.</p> <p>*Better coordination of sector board work among WIOA Partners.</p>	<p>December 2019-Team met December 2019. This initial meeting was a review of business service activities each of the WOIA core partners completes.</p> <p>January 2020-Team met again and identified a few action items to proceed with:</p> <ul style="list-style-type: none"> -Better coordination: One business services marketing tool, educate full WIOA team on business services -Sector Board Coordination and Communication: Who attends meetings, how do we communicate information back to full team. <p>Will present updates to full WIOA team February with status and to see input.</p> <p>February 2020-Group met and mapped out all services provided by partner agencies. A workgroup was identified to then categorize these services into larger buckets that employers would understand. Will review with larger group at March meeting.</p> <p>We identified which team members are attending which sector boards. This will be reviewed by the leadership team to determine we have the right people attending and ensure we have enough/not too many.</p> <p>Future meetings will analyze how this information will be shared with the all WIOA partners.</p>
--	--	---	---

Region 10 RWDB Strategic Plan FY 2020

<p>Career Pathways: Develop stronger communication, and education between sector boards and WIOA core staff to ensure job seekers are connected with appropriate job services and training.</p>	<p>Sector boards BSR Team All Staff Title 1 Title 4 – James Smith</p>	<p>*ICR Iowa core activities shared with WIOA team and updates provided regularly. *Staff understand the connection between sector needs and our services *Youth services are tailored to connect you with the 6 main industry sectors in Region 10.</p>	<p>July 1, 2019 to June, 30, 2020</p>	<p>March 25, 2019-identified health care as the sector we plan to start with and will cross over to other sectors from there.</p> <p>This goal and goal #2 combined. See notes above.</p>
<p>Evaluation of Career Services: Coordinated programming for targeted populations such as ESL, HS completion students, individuals with disabilities and those with barriers. Continuous improvement of Career Services by hosting customer focus groups and completing regular surveys.</p>	<p>Leadership Team Customers Disability Access Committee</p>	<p>*increased access to career services by targeted population groups *seek, analyze and incorporate customer feedback on career services to improve offerings (special outreach to youth populations) *establish a consistent focus group format and survey used by all partners</p>	<p>July 1, 2019 to June 30, 2020</p>	<p>March 25, 2019-Focus on increasing access to services and understanding the population using services. The learning from this group will inform the work of the Career Services committee. They will need to work closely together. We will plan to present together to this team.</p> <p>November 2019-Team discussed our current customer evaluations. Plan to set up a short note card customer service feedback card at IowaWORKS. Will draw names for a monthly prize. Plan to hold 1 focus group of IowaWORKS customers this year, to gain more in-depth feedback. The leadership team will be coordinating these activities during monthly leadership meetings. Next meeting November 25.</p> <p>December 2020- Leadership established a budget fr these activities.</p>

Region 10 RWDB Strategic Plan FY 2020

				<p>January 2020-When the survey is implemented this will give us a pool of customers to pull in for a focus group to provide more input. Will likely happen in Spring 2020.</p> <p>Will present updates to full WIOA team February with status and to see input.</p> <p>Verbal Update at RWBD meeting. Focus Groups may be delayed due to COVID 19.</p>
--	--	--	--	---

Special Programs Report FY20

March 2020

Budget Overview

Special Programs Total Participant Budget					
	Additional FY19 Funds Carryover	New FY20 Funds	TOTAL Budget	Expenditures	Funds Remaining
Gap Tuition Assistance IAGAP	\$24,320.04	\$312,711.00	\$337,031.04	\$186,253.42	\$150,777.62
Additional IAGAP Funds FY20		\$0	\$0	\$0	\$0

Other Funds					
	FY19 Carryover	New FY20 Funds	TOTAL Budget	Expenditures	Funds Remaining
IA PACE—KPACE program	\$0	\$750,728.00	\$750,728.00	\$385,906.82	\$364,821.18
Kirkwood Community College Foundation ⁺	\$1,970.00	\$240.00	\$2,210.00	\$0	\$2,210.00
FAE&T Reimbursement Funds*	\$96,760.84	\$40,113.26	\$136,874.10	\$10,486.20	\$126,387.90
<p>*Total available will increase as new funds are donated. *Total available will increase as new reimbursement funds are received.</p>					

Special Programs Enrollments FY20

(7/1/19 – 6/30/20)

Gap Tuition Assistance	76
------------------------	----

E&T FFY18 (7/1/19 – 9/30/19)	24
E&T FFY19 (10/1/19 – 6/30/20)	15

E&T runs on the federal fiscal year. Data above was pulled for the timeframe to match the state fiscal year.

KPACE	80
-------	----

Fall cohorts begin in August 2019. Spring cohorts began in January and March 2020.
 Credit enrollments typically happen at the beginning of the credit term.

Gap Tuition Assistance Program

Referrals

Referrals FY20	150
Historical Program Total	8626

Interviews

Interviews Scheduled FY20	79
Historical Program Total	2203

Approved Participants

Approved Participants FY20	76
Historical Program Total	1671

Participant Completions

Historical Program Total	1181 of 1529 = 77.24%
--------------------------	-----------------------

Fiscal Year	In Training	Completed Training	Did Not Complete	Completion Rate
2016	0	88	19	88 of 107 = 82.24%
2017	0	101	29	101 of 130 = 77.69%
2018	0	136	53	136 of 189 = 71.96%
2019	17	143	43	143 of 186 = 76.88%
2020*	7	48	21	48 of 69 = 69.57%

*Includes carryover training participants from FY19.

Participant Employment

New Employment FY20	38 of 61	62.30%
Overall Employment FY20	42 of 61	68.85%
Historical Overall Employment	910 of 950	95.79%

New employment: Completer has obtained different employment since enrolling in the program.

Overall employment includes all completers who are working, including those who have new employment and those who have increased responsibility with the same employer.

Fiscal Year	New Employment	Same Employer (increased duties)	Deceased	Other FT Activities	Unable to Contact	Looking for work or need employer information	Overall Employment Rate
2016	59	3	0	1	2	0	62 of 62 = 100%
2017	59	4	0	10	7	0	63 of 63 = 100%
2018	96	2	0	22	1	4	98 of 102 = 96.08%
2019	74	3	0	24	10	5	77 of 82 = 93.90%
2020	38	4	0	5	8	19 ⁺¹	42 of 61 = 68.85%

*Many graduates completed training recently and are now pursuing employment.

¹ Those new graduates who are still looking for work on 6/30/19 and still engaged in services will be moved into the FY19 pool for employment.

Project status:

Program Information (to date)	FY16	FY17	FY18	FY19	FY20	Total
91 Hour Nurse Aide	42	42	99	61	37	575
Accelerated Welding Certificate	5	2	5	0	0	32
Administrative Professional Certificate	2	8	9	8	1	37
Business Application Specialist Certificate	5					6
Business Bookkeeping Computer Certificate	1	4	2	4	0	12
Call Center Customer Service Certificate	1	8	0	0	0	36
Central Sterilization Certificate			1	3	3	7
Certificate in Office Professionals	0					36
Certificate in Website Development	0	0	0	0	0	11
Class B CDL	1	1	4	3	1	18
CNC Machinist Certificate	3	7	15	0	1	46
Community Living Professional	0	0	0	0	0	0
Core Construction Certificate	1	1	0	0	0	2
EKG Technician	1	2	13	0	3	19
Electrical Specialist	0	0	4	4	3	20
Electro Mechanical Certificate	0	0				0
Gas Metal Arc Welding Sense I	10	2	2	0	0	14
Graphic Designer Certificate	4	1	7	3	1	18
Health Support Professional	0	0	4	0	0	4
Industrial Maintenance Certificate	0	0	0	0	0	1
Kirkwood Culinary KickStart Certificate	0	0	1	0	0	5
Manufacturing Welding Certificate			2	3	1	6
Medical Office Professional		4	1	0	0	5
Operator Certificate				7	0	7
Ophthalmic Assistant Certificate				0	0	0
Personal Support Professional	1	0	0	0	0	1
Phlebotomy	7	3	8	7	2	85
Production Operator Certificate				2	1	3

Sales Professional Certificate	0	0	0	0	0	0
Supervising in Healthcare Facilities	0	0	0	0	0	0
Transportation Service Class B Training Certificate	0	0	0	0	0	4
Transportation Specialist	0	0	0	0	0	0
Transportation Technician	0	0	0	0	0	0
Truck Driver Class A CDL	43	38	54	40	21	375
Unity Game Design Certificate				0	0	0
Web Designer Certificate	2	2	3	0	1	11
Other certificates no longer offered/available						275
TOTALS	129	125	234	145	76	1671

Gap Reporting Form - General Information

Revised July 2017

Institution	Kirkwood Community College		
Contact Person	Bethany Parker	319-365-9474 x31155	bparker@kirkwood.edu
Quarterly Reporting Period	FY20	January 2020	FY20 Available (FY19 CF+FY20) \$ 337,031.04

Budget Summary

Line Item	Expenses per Quarter				YTD Expenditures
	Q1	Q2	Q3	Q4	
Direct Costs:					
Tuition & Books	\$79,116.41	\$48,327.50	\$31,501.25		\$158,945.16
Equipment	\$463.25	\$1,038.06	\$1,304.00		\$2,805.31
Fees/Assessment/Testing	\$2,865.00	\$2,774.00	\$473.21		\$6,112.21
<i>Subtotal</i>					\$167,862.68
Other Costs:					
Staff Support/Services	\$8,911.39	\$7,042.04	\$2,437.31		\$18,390.74
Total:	\$91,356.05	\$59,181.60	\$35,715.77	\$0.00	\$186,253.42

Participant Summary

Instructions: This subsection must be completed **quarterly**. Quarterly numbers must be **unduplicated**.

	Q1	Q2	Q3	Q4	YTD Total
Number of Completed Applications:	37	25	17		79
Number of Approved Participants:	41	19	16		76
Status of Approved Participants:					
Participating or Waiting to Participate:	77	60	41		178
Number of <u>Third</u> Party Credentials Received:	21	26	6		53

Financial Reporting
as of February 29, 2020
67% of the Year Completed*

Grant Name	Carryover	Total Grant	Total Budget	Staff & Overhead Expenditures	Participant Expenditures	Staff & Overhead Obligations	Participant Obligations	Unobligated Balance	% of FY20 Grant Spent/Obligated	% of Unobligated Funds
WIOA Admin	10,243	110,229	120,472	56,310	0	21,002	0	43,160	60.85%	39.15%
WIOA Adult	28,347	205,895	234,242	61,673	15,532		8,241	148,796	27.73%	72.27%
WIOA Dislocated Worker	40,235	330,493	370,728	167,091	27,952	92,330	9,061	74,295	77.52%	22.48%
WIOA Youth In School	4,000	112,957	116,957	26,954	128	15,300	5,218	69,357	38.60%	61.40%
WIOA Youth Out of School	28,671	358,325	386,996	145,920	53,174	81,844	39,617	66,442	81.46%	18.54%
KPACE	0	750,728	750,728	311,273	147,793	170,839	0	120,823	83.91%	16.09%
SNAP ADMIN**	0	115,925	115,925	38,813	0	69,793	0	7,318	93.69%	6.31%
GAP	24,320	312,711	337,031	20,841	196,299	11,048	36,626	72,217	76.91%	23.09%

Experiential Learning

FY19 we received \$45k additional GAP, carried over \$24k due to late distro



This report Reflects January-February 2020

<i>Unemployment Rates- County rates are not seasonally adjusted</i>			
	January 2020	December 2019	January 2019
United States (seasonally Adjusted)	3.6%	3.5%	4.0%
State of Iowa (seasonally adjusted)	3.6%	2.9%	3.5%
Benton	3.9%	3.3%	3.9%
Cedar	3.6%	2.7%	3.4%
Iowa	3.4%	2.3%	3.2%
Johnson	2.4%	2.2%	2.2%
Jones	5.2%	3.7%	4.7%
Linn	3.6%	3.1%	3.5%
Washington	3.8%	2.6%	3.4%

Cedar Rapids Recruiting Events:

- US Census 7
- Sprint 2
- KCC
- DES
- ABM 4
- QPS
- Circle Computers
- Goodwill
- Boot Barn
- Weekly Grab a Job-Open Interviews with 4-6 employers at each
 - Promoting Grab A Job to employers more than open lobby time

Iowa City Recruiting Events:

- US Census 7
- 1st Class Security 2
- Amazon-9 informational meetings with 12 customers in each session (2/25-2/27)



Business Services activities:

January:

Jan 10: EIHRA strategic Planning - 12 board members worked to plan the yearly goals (Kate).

Jan 16: Re-connect-8 employers and 57 job seekers in attendance (Curt)

Jan 23: Attended the State of City for Marion Iowa. Heard the info about the accomplishments and goals for Marion, IA (Kate)

Jan 29: Governor's Roundtable at Anamosa State Penitentiary-largest turnout according to Governor (Business Team)

February:

Feb 6: Moderator for the Fair Chance Hiring Panel. Co-hosted by Economic Alliance and the Linn County Board a Supervisors. 45 people in attendance. 6 panelists. (Kate)

Feb 12/13/14&26: Amazon recruiting activities to connect them to all workforce development organizations in the region and present to staff along with community workshops. (Kate)

Feb 13: Healthcare Career Pathway Tour-Mercy of Iowa City and 15 students

Feb 20: Re-connect-8 employers and 36 job seekers (Curt)

Feb 20: NCRC Testing - 16 students as part of Gear Up! (Kate)

Feb 26: Youth Job Fair, 70 employers, 200+ students (Business Team)

Rapid Response Activities:

Tata Consultancy Services: 36 workers were permanently laid off with a date on or around 1/10/20. Worker meetings were conducted on 1/7/20. Impacted workers were given priority for other open positions so the total number of impacted workers were less than 36.

**High School Completion Program
March 2020 Report**

ESL staff participated in a collaborative retreat on February 27 with faculty from Global Learning/ELA. We are looking forward to growing our partnership with that department and better serving our ELL students.

Our Secondary Programs Inservice was held on February 21! It was a successful event and we are making good progress as a department toward understanding our metrics and reporting and meeting our reporting goals.

Staff attended a WIOA Inservice on February 17 where they revisited training on unconscious bias and received additional training on de-escalation techniques.

We have recently added 5 AmeriCorps Members to our Secondary Programs team! We are pleased to have Lauren, Emily, Sue, Evelyn, and Peyton with us for this service term.

ESL and ABE have gone to online classes beginning March 23. Instructors have been diligently working on getting things set up for students so that we can continue to offer instruction. This will be new to all of us working with Zoom out of our homes, but are hoping it will work for our students and are doing the best we can under quick deadlines.

County Centers got in touch with students to let them know they would be available by zoom and email during this time. We realize that many students do not have access to internet and have offered packet classes to be done while we are closed.

We will continue to do our best to serve the students during this time of uncertainty.

Iowa Vocational Rehabilitation Services (TITLE IV)

Region 10 Report

March 26th, 2020

	FY 2020 Successful Closure	Job Candidates Employed Status
Iowa City	84	82
Cedar Rapids	36	60
Region 10 Totals	120	132

AREA OFFICE CASE LOADS

	Job Candidates	IVRS Team Members	Counties Served
Cedar Rapids	1148	17	Benton, Linn, Jones
Iowa City	904	14	Johnson, Iowa, Cedar, Washington & Kirkwood Service Unit

HIGH SCHOOL TRANSITION SERVICES

	Cedar Rapids	Iowa City	Total
Potentially Eligible Students Served	817	272	1089
Students in Active IVRS Services	278	84	362
New Referrals (Applicants)	74	20	94

HAPPENINGS:

zSpace is coming. Regionally we will have 6 zSpace devices. Presently working on procurement of software modules and accessories. Iowa City will locate their device at Kirkwood Community College. Cedar Rapids Area Office will house at IowaWorks / IVRS offices. Devices will be utilized with transition aged youth who qualify as potentially eligible or eligible for VR services. Collaboration taking place with stakeholders from local AEA and LEA entities.

Virtual Benefits Awareness Training March 25th, 2020

Planning for Summer Youth activities and experiences are underway with in both offices to support student engagement in range of exploration and skill building opportunities.

IVRS presently working virtually with job candidates, partners, and business contacts to support service needs in response to COVID-19 situation. Staff continue to implement creative strategies to maintain engagement and supports to address impact to job candidates. We have taken strides to support technology to all staff to work remotely to maintain services.