



Planning and Operations Committee Meeting
 Friday, March 26, 2021 – 8:00 a.m. to 9:00 a.m.

Join Zoom Meeting: <https://zoom.us/j/91207281273?pwd=YXNFSTliN29YNjNISUcvNmN1U2lWZz09>

Or Dial: 312 626 6799 Meeting ID: 912 0728 1273 Passcode: 933615

AGENDA

Agenda Item	Person Responsible	Status
Call to Order <ul style="list-style-type: none"> • Welcome and Check-In • Consent Agenda <ul style="list-style-type: none"> ○ 3/26/2021 Agenda ○ 2/26/2021 Minutes 	Larry McBurney	I/D/A
One-Stop Operator <ul style="list-style-type: none"> • Customer Satisfaction Survey Development 	Brianna Steirer	I/D/A
Title I Adult and Dislocated Worker Program Update	Heather B/CFI	I/D
IowaWORKS and Unemployment Update	Larry/T/Sara	I/D
Title I Monitoring Response	Heather/All	I/D
Ticket to Work Contract <ul style="list-style-type: none"> • Seeking Contract Attorney Recommendations 	All	I/D
Disability Access Committee Update	Heather Garcia	I/D
Wrap Up and Adjourn	Larry McBurney	I/D/A