

IOWA PLAINS COMMITTEE

Date: March 14, 2025

Time: 8:30 AM

Facilitator: Holly Espenhover-Chair

NOTES:

Tammy began the meeting with the One-Stop-Operator Report.

- She reported that they have started regular partner meetings each month and those are going very well. The group is in process of developing a Disability Access Committee (DAC) and recruiting members. They are putting a list together and will finalize it in April. The goal is to have representation from all partner groups and offices in the local area.
- The recent Staff In-Service was great. The presenter focused on teamwork. Attendees were engaged and had good discussions. Talk has begun to plan the next In-Service.
- A new customer service survey has been developed and is being piloted. This survey has a QR code for customers to scan, making it easier for customers to access. The goal of the survey is to find out about the service customers are receiving from staff, and then to use the feedback as a tool for staff development.

Kathy Leggett provided an update on Work Based Learning efforts.

- The team has been in communications with iJAG, hoping to develop a partnership. Many iJAG students will not continue on to post-secondary education after high school, so the hope is to move them into a Work Experience or On the Job Training. iJAG follows their participants for a year after graduation, so it would be an excellent opportunity to track progress in their work experiences.
- A few other Work Based Learning outreach ideas were presented, such as developing a summer program at the Iowa *WORKS* offices. Kathy asked for offices to think about doing a pilot on this.
- IWD Communications team has been asked to develop a Work Based Learning One Pager to promote opportunities.
- Creston Economic Development is doing a Career and Summer Work Fair. Kathy is going to reach out to them to see if they would like to partner with Iowa *WORKS* in this effort.

- Meetings have been held in the Sioux City, Spencer, and Ft. Dodge Iowa *WORKS* offices with Title I Career Planners and Business Engagement Consultants with discussions surrounding development of Work Based Learning opportunities in those areas.
- A meeting was held with Denison Job Corp. Their primary training is C.N.A. The academic portion is done on site at Job Corp and the clinical hours are done at job sites throughout the community. The group is exploring the possibility of co-enrollment to allow students to be paid for clinical hours. A pilot is being developed for this.
- A spreadsheet has been developed to track business outreach for Work Based Learning. In the past month more than 20 businesses have been contacted about participating in Work Based Learning opportunities.
- A podcast is being arranged for a Sioux City company to highlight their participation in Work Based Learning.

Regional Manager, Randall McQueeney, reported that the Council Bluffs AJC recently had the opportunity to partner with the Pottawatomie Health Department in their new location. Iowa *WORKS* staff were able to meet with and register 10 individuals as a result of the partnership. They plan to continue this effort.

The next Executive Committee Meeting will occur April 11, 2025, at 8:30 a.m.