

Iowa Plains Committee

Date: September 12, 2025

Time: 8:30 AM

Facilitator: Sara Blair

IN ATTENDANCE

Brittney Gutzmann (Vocational Rehabilitation)

Tammi Erlbacher (Life Skills Connections)

Sara Blair (Country Maid)

Lisa Newton (Wells Enterprises)

Andrew Sheffield (CJ Bio America)

Renea Anderson (Harrison County Development)

Randall McQueeney (Iowa Workforce Development)

Faith Miller (Iowa Workforce Development)

Kathy Legget (Iowa Workforce Development)

Linda Rouse (Iowa Workforce Development)

Elizabeth Waigand (Iowa Workforce Development)

AGENDA

- **Dashboard (Linda Rouse)**

- https://public.tableau.com/views/IowaPlainsDashboard/MonthlyData?:language=en-US&publish=yes&:sid=&:redirect=auth&:display_count=n&:origin=viz_share_link
- Please review and provide feedback.
- A small group will meet and discuss additional feedback. Tammi Erlbacher, Brittney Gutzman and Randall McQueeney.

- **One-Stop Operator Updates (Tammi Erlbacher)**

- Provided her overall report and indicated that local managers should have their team promote surveys. The overall customer feedback is positive.
- Encouraged committee members to join the local AJC Facebook pages to stay up to date with events and local information.
- One Stop Certification – centers are completing self assessments and identifying areas to approve.
- Meets with team members each month and asks questions regarding training, processes and additional items.

- **Business Engagement (Kathy Leggett)**

- Collaborating with the four business engagement consultants in Iowa Plains to identify employers interested in work-based learning opportunities.
- August 1st – September 11th there have been 26 recorded conversations with employers for work-based learning.
- Working on identifying ways to make the work-based learning opportunities easier for employers to participate.
- September 30th – Webinar for Employers for Introduction to Work Based Learning Opportunities. Flyer/information will be sent out to promote the event.
- Working with IJAG with 20+ students to connect them to work based learning opportunities

- **Iowa Plains Monitoring (Linda Rouse)**

- An annual monitoring occurs from Workforce Services to look at participant level files and identify areas for process improvements.
- The desk reviews have started and October 7th there will be a formal introduction to monitoring in Denison.
- Will be working a survey for employers in Iowa Plains.

- **DOL – Work Authorization TEGL 10-23 Change 2 (Linda Rouse)**

- Requires work authorization verification for Title I and Title III for participant level services.
- Unemployment claimants are verified when applying for benefits so no additional action is needed if they have received benefits in the past 12 months.
- If not receiving UI benefits, documents must be provided before a participant level service is provided.

- **Next Meeting**

- October 10, 2025 – 8:30am – 9:30



IOWA PLAINS LWDA

Iowa Plains
LWDA

ONE STOP OPERATOR REPORT

PY2025

One Stop Operator Report August 2025

Prepared By:

Tammi Erlbacher, OSO
LifeSkills Connection, Inc.

Prepared For:

Iowa Plains Executive Committee

Date Prepared:

9/11/2025



IowaWORKS Center Traffic

August 2025

Center	# People Served
Spencer	422
Fort Dodge	683
Sioux City	1583
Denison	284
Council Bluffs	1021
Creston	194
TOTAL	4187

Survey Analysis

August 2025

Center	# QR Code Surveys Completed	Average Satisfaction Rating (1-4 Rating)
Spencer	9	4
Fort Dodge	1	4
Sioux City	4	4
Denison	3	4
Council Bluffs	0	n/a
Creston	15	3.95
TOTAL	33	3.96

Outreach Events

Date	Event	Location
Aug 1, 2025	American Legion Car Show	Fort Dodge
Aug 4, 2025	Back to School Event	Creston
Aug 5, 2025	IWCC	Clarinda
Aug 5, 2025	RTF- Emerge	Sioux City
Aug 5, 2025	Back to School Block Party	Fort Dodge
Aug 11, 2025	Back to School Bash	Denison
Aug 11, 2025	Community Outreach	Webster City
Aug 14, 2025	SWCC Resource Fair	Creston
Aug 14, 2025	Rosecranse Women and Children's Center- Emerge	Sioux City
Aug 18, 2025	Woodbury County Jail-Emerge	Sioux City
Aug 19, 2025	SafePlace	Sioux City
Aug 28, 2025	Job Fair	Manson
Aug 12, 2025	Building Resilient Individuals and Communities	Rockwell City
Aug 26, 2025	RTF- Emerge	Sioux City
Various	State Fair IowaWORKS Booth	Des Moines



Social Media Postings



IowaWORKS (Council Bluffs)

August 8 · 🌐

Open Interviews today at Council Bluffs Schools. If you are applying for paraeducators, one of the credentials they require is the (NCRC) National Career Readiness Certification and that can be done at our office. You can contact me at 712-352-3480 to get signed up or Tammy send me an email about your interest in the assessment.



OPEN INTERVIEWS!

Walk-ins are welcome or you can call 712-396-2357 to schedule an interview.

**FRIDAY, AUGUST 8, 2025
1:30 PM - 4:00 PM**

CB Schools District Office (Omni Centre)
300 W. Broadway, Suite 1600, Council Bluffs, IA 51503

Regular Ed. Paraeducators
Special Ed. Paraeducators



OPEN INTERVIEWS

INTERVIEW ON THE SPOT

FRIDAY, AUGUST 8TH, 1:30 PM - 4:00 PM
INTERVIEW AT OUR DISTRICT OFFICE LOCATED IN THE
300 W. BROADWAY, SUITE 1600, COUNCIL BLUFFS

THESE PART-TIME POSITIONS ASSIST WITH DAILY STUDENT
FOR OUR BEFORE AND AFTER SCHOOL PROGRAM

SITE LEADS - \$20.00/HOUR



IowaWORKS created an event.

August 25 at 10:55 AM · 🌐

IowaWorks Job Fair

Are you looking for a career but facing challenges due to your criminal background?
This event is for **YOU**.

Mon, Oct 20 at 10 AM

IowaWORKS Job Fair

504 HWY 39 N, Denison, IA 51442

1 person going

☆ Interested



IowaWORKS (Spencer)

August 22 at 1:30 PM · 🌐

If you, or someone you know, would like to build your computer skills to help with your employment or just general skills, please stop in to our office at 217 W 5th St... [See more](#)



IowaWORKS (Sioux City)

August 18 at 10:14 AM · 🌐

NEW WEBINAR SERIES

Work-Based Learning (WBL)



Iowa Workforce Development



Mission Employable

August 12 at 1:05 PM · 🌐

We are just a few days away! The next Work-based Learning event is on August 15th at 10:00 AM.



IowaWORKS (Fort Dodge)

August 27 at 7:05 AM · 🌐

Excellent employment opportunities currently available in the Fort Dodge area. To view job descriptions and apply for the opportunities visit our job ... [See more](#)



HOT JOBS IN HUMBOLDT COUNTY, IA!

IowaWORKS
a proud partner of the American Job Center network



Build your computer skills and your confidence.



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Free. Convenient. Valuable.

IowaWORKS- Spencer

217 W 5th St.

Spencer, IA 51301

712-262-1971

spenceriowaworks@iwd.iowa.gov

AVA
CTI FOR
PRODU
IA WO

CCARLSON LLC - HUMBOLDT, IA
PROPERTY MAINTENANCE/SHOP ASST.
IA WORKS JOB #10702818

ADVENTURE STAFFING - HUMBOLDT, IA
WELDER
IA WORKS JOB #280701978

HUMBOLDT COUNTY MEMORIAL
HOSPITAL, HUMBOLDT, IA
CNA/MED MGR - IA WORKS JOB #1235
CNA FT DAYS - IA WORKS JOB #1236
CNA PT DAYS - IA WORKS JOB #1237

RED POWER - HUMBOLDT, IA
SERVICE TECHNICIAN
APPLY AT: REDPOWERTEAM.COM/JOBS

PRECISION PULLEY & IDLER (PPI) -
HUMBOLDT, IA
ASSEMBLER 2ND SHIFT
IA WORKS JOB #ASSEM002260

Mobile Unit In Iowa Plains

Date	Event	Location
Aug 19, 2025	Resume Workshop	Storm Lake
Aug 20, 2025	Mobile Unit	Ida Grove
Aug 26, 2025	Mobile Unit	Sioux City
Aug 27, 2025	Rapid Response Event	Carroll
Aug 28, 2025	New Visions Homeless Services	Council Bluffs



WARN Notifications

There was no WARN notices in August 2025 in Iowa Plains.

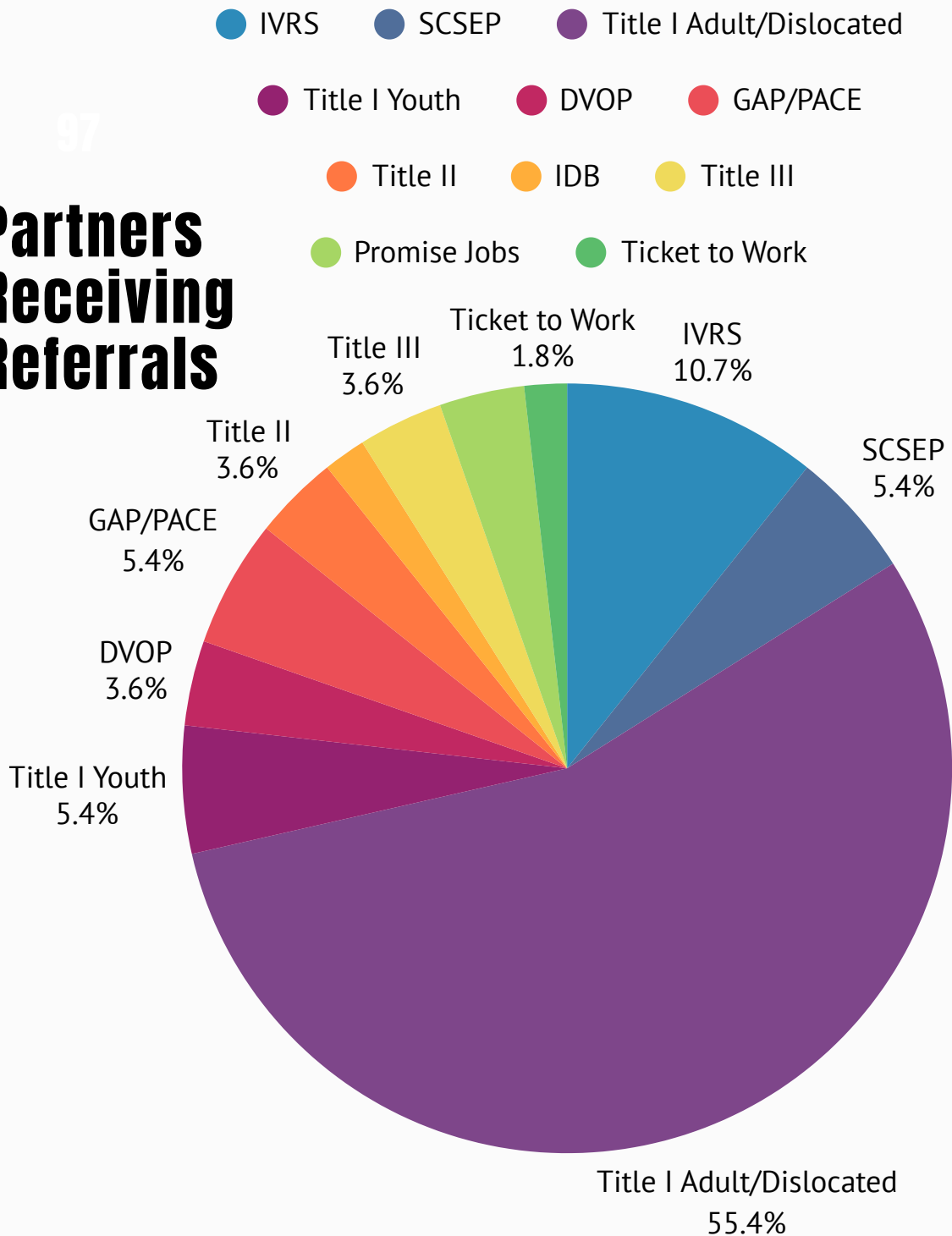
Referrals



56

Total Number of Referrals

Partners Receiving Referrals



OSO Service Delivery Report

OSO Center Visits

8/1 Denison
8/5 Denison
8/6 Denison
8/12 Sioux City
8/13 Council Bluffs
8.19 Denison
8/20 Council Bluffs
8/26 Denison
8/27 Council Bluffs

Weekly Trainings

8/6 Teamwork Refresher
8/13 No Training- State Fair Coverage
8/20 Customer Service

Partner Meetings

8/9- Core and Required Partner Meeting

BEC/ Title I Collaboration Meeting

8/5

BEC/Title I Collaboration Dashboard			
PY Performance Goals	Data (7/2025-9/2025)		Percent of Goal
#WEPs/Transitional Jobs/OJT Enrolled: (PY Goal: 50)	Total Enrolled	Quarterly Goal	17.6%
	3	17	

Staff Discussions

In August, the OSO developed a set of questions to guide the “Staff Discussions” held each month with 3-5 IWD staff members. The aim of these discussions is to evaluate the staff's understanding of the center's functions and co-enrollments, while also identifying their training desires and needs. The insights gathered from these discussions will be compiled and shared with leadership to give feedback on necessary training and to ensure our staff comprehends and adheres to the certification requirements of One Stop Centers.

