IowaWORKS

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Iowa System Alignment – Desk Aid

Career Services Examples

ISOLATION	COMMUNICATION	COORDINATION	COLLABORATION	INTEGRATION
Each program has its own separate career service options for the individuals enrolled in that program. Programs do not share those services with other programs operating in the AJC.	Programs inform partners about available career services (such as resume workshops) that they each offer to people in their programs.	AJCs utilize Wagner-Peyser staff to provide basic career services to all job seekers accessing services through the AJC, while program staff provide individualized career services to participants enrolled in their specific programs. Non-Wagner-Peyser programs do not provide input on AJC career services as a whole. Programs coordinate onboarding and regular training on the supports and services each partner provides as a group.	Professionals from multiple programs operating in the AJC work together and support career services as a system for career seekers as they enter the system or a physical AJC location. Programs share a strategy to help customers develop their employment plans, including the use of career services within those plans for individuals who are co-enrolled.	A common cross-agency employment plan is created and shared for individuals who are co-enrolled between agencies. All programs work together and contribute resources to design career services offered through the AJC, including workshops and work-experience opportunities.

This information is based upon the workforce system alignment model developed and used by RSA's Workforce Innovation Technical Assistance Center 2015 – 2020