

Iowa Region 3&4
CEO-RWIB
Minutes of Teleconference
Wednesday, October 21, 2015
9:30 am

Call to Order: 9:35 am

Roll Call of Members: CEO; Arlyn Kleinwolterink, Merle Koedam, Barry Anderson. Pam Jordan, Pam Wymore, Dale Arends

RWIB; Ken Vande Brake, George Kruger, Mike Carlson, Tim Kinnetz, Kristin Hansen, Susan Golwitzer, Dave Swanson, Benjamin Van Donge, Frank DeMilia, Linda Gray, Lori Kolbeck, Ranae Sipma, Kiley Miller

Agenda Review – Agenda presented and approved

Customer Service Plan Modification Follow-Up Policy – Val Bonney explained that certain portions of this policy needed modification as a result of federal monitoring of the policy, additional language was added to satisfactorily adhere to federal policies. **CEO** - A motion as made by Arlyn and seconded by Barry to approve the modified language. **RWIB** – motion made by Susan and seconded by Ken to approve the modified language. Motions were approved by each board.

Being no further business the meeting was adjourned at 9:39 am

Respectfully submitted,

Kelly J. McCarty
Secretary