

Memorandum of Understanding  
Between  
The Region 10 Regional Workforce Development Board (RWDB)  
And Goodwill of the Heartland

Congress enacted the Workforce Innovation and Opportunity Act (WIOA) to strengthen our country's workforce development system by aligning its employment, training and education programs. This alignment of program services will combine with a metrics-based assessment of performance to improve our workforce development system. WIOA prioritizes a forward looking one-stop system that provides integrated employment, training, and education programs responsive to the employment needs of the system's customers: job seekers, employees, and businesses. This focus will result in a one-stop system that will lead to economic growth for the individual, State and nation.

Goodwill of the Heartland agrees to work together with the RWDB to develop a partnership of workforce services delivery that fosters cooperation, collaboration, communication and accessibility. This MOU sets forth the framework for local-level collaboration in pursuit of attaining the goals and meeting the requirements set forth by WIOA.

Iowa's one-stop delivery system is a locally driven system that provides the programs and services to achieve the goals set forth in the Iowa Unified State Plan:

- Goal 1: Iowa's employers will have access to advances, skills, diverse and Future Ready workers.
- Goal II: All Iowans will be provided access to a continuum of high quality education, training, and career opportunities.
- Goal III: Iowa's workforce delivery system will align all programs and services in an accessible, seamless, and integrated manner.

These goals will be accomplished by providing all customers in each region across the state access to a high-quality one-stop system with the full range of services available in their communities.

Goodwill agrees to work in partnership with the RWDB to accomplish the goals of the state. Goodwill's Vice President of Mission Services serves as an Ex-Officio on the RWDB. Goodwill's Training 2 Work program works closely with RWDB partners with enrolling participants into programs to further their training and education and upon completion searching for competitive employment. Goodwill utilizes all services of workforce development partners and will continue to refer each participant in the Training 2 Work program to workforce development services.

---

Goodwill of the Heartland Representative

Date

---

Region 10 Regional Workforce Development Board Representative

Date